



SHREVEPORT FIRE

D E P A R T M E N T

263 North Common Street, Shreveport, LA 71101

Phone: 318/673-6650 • FAX: 318:673-6656 www.shreveportfire.org

Ronald C. Mulford, Fire Chief

DATE: Tuesday, March 18, 2014

NEWS RELEASE-FOR IMMEDIATE RELEASE

Contact: Chief Fred Sanders (318) 673-6652 or (318) 455-2411

EMS: Open Enrollment Period Is Here

EMS Lifecare's Open Enrollment period is March 1st-May 31st, 2014

The Shreveport Fire Department announces its Emergency Medical Services (EMS) LifeCare Open Enrollment Membership period for 2014. EMS LifeCare, a high-quality, affordable emergency services program for Shreveport residents, covers the uninsured portion of the insurance costs billed to residences for emergency ambulance transport services. **The EMS LifeCare Open Enrollment period runs from March 1st through May 31st, 2014. The annual fee is \$35.00 per family.**

During the 12-week enrollment period, Shreveport residents can register by phone or on-line to establish new membership or renew their existing membership. EMS officials are hopeful that residents will see the long-term benefits of this program -- saving money and relieving the financial strain after receiving emergency medical services transport. The average ambulance transport cost ranges between \$800 and \$1000 per transport, depending on what patient life-saving services are provided.

Fire Chief Ronald C. Mulford, said "Our Department is doing everything we can to help citizens manage increasing EMS transport costs while offering the best quality of service and customer satisfaction to our community."

If you have any questions, including application dates and coverage specific questions, please contact ACS billing at (318) 841-0210 or visit us at www.shreveportfire.org. ###