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**Department of Water and Sewerage Opens Spillway Gates Ahead of Storms**

The Department of Water and Sewerage has diligently prepared for the anticipated rain event this week, with proactive measures taken since Monday. Alerted to the approaching storms, the department took preemptive action by opening all three Cross Lake spillway gates, ensuring preparedness for potential overflow. At the time of opening, Cross Lake's water levels were nearly a foot below the normal levels. From Monday morning until the rain began, the Department was able to drop Cross Lake an additional ½-foot.

Continuous monitoring of lake levels has been underway since the onset of the rain event. Cross Lake is expected to crest this evening at 175 feet. To maintain safety and manage water flow effectively, the department commits to ongoing monitoring and will keep spillway gates open for as long as necessary to mitigate potential risks.

Amidst the rain, the department has received reports from some customers regarding sewer issues. It is noted that the system is currently charged, and as rainfall subsides, the system will gradually stabilize, resolving most of the reported issues. Additionally, dedicated crews are actively addressing known sewer overflows to ensure swift resolution.

In case of experiencing any sewer-related issues and/or emergencies requiring immediate attention, please call 318-673-7600.

The Department of Water and Sewerage remains committed to ensuring the safety and well-being of all residents during this rainy season, prioritizing proactive measures and swift responses to maintain the integrity of water and sewer systems across Louisiana.

For further updates and information, please visit [www.shreveportlawater.gov/](http://www.shreveportlawater.gov/).

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