



CITY OF SHREVEPORT  
MAYOR TOM ARCENEUX

**For Media Inquiries Only:**

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FOR IMMEDIATE RELEASE

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**Shreveport Police Department Phone Lines Temporarily Down**

The Shreveport Police Department's phone lines are currently down due to a fiber service issue reported by the provider. Due to the nature of the issue, a restoration timeline has not yet been provided.

During this outage, for non-emergency needs, please use the following direct numbers:

- Non-Emergency Police: 675-2129
- Internal Affairs: 673-6910
- Traffic Enforcement: 673-7257
- Investigations Office: 673-7200
- Community Oriented Policing Bureau: 673-6950
- Jail: 673-7130
- ABO Office: 673-6140

**All other calls for police assistance should be directed to 911.** Please be advised that SPD's normal transfer system from 911 is unavailable at this time due to the same fiber service issue.

Mayor Tom Arceneaux stated, "The safety of our residents is our top priority. We want the public to know that 911 remains operational, and our officers are ready to respond. We appreciate the community's patience while the service provider works to restore phone connectivity."

The City of Shreveport will provide updates as soon as more information becomes available.

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