

Contact:
Lyman McKellar
Marketing and Communications Manager
Lyman.McKellar@shreveportla.gov
318-423-9215



FOR IMMEDIATE RELEASE

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City of Shreveport Announces Holiday Closures for Water and Sewerage Department Offices

The City of Shreveport's Department of Water and Sewerage reminds customers that its Customer Service Call Center and Administrative Offices will be closed on December 25 and 26, as well as December 31 and January 1, in observance of the holidays.

While administrative offices will be closed, the department's operations, maintenance, and emergency response teams will remain on duty throughout the holiday period to ensure uninterrupted water and sewer services for the community.

Customers experiencing a water or sewer emergency during the holiday closures are encouraged to contact the department's 24-hour emergency line at 318-673-7600, which will remain available at all times.

"As we celebrate the holiday season and prepare for the new year, our commitment to serving this community remains unchanged," said Brandon R. Snead, Interim Director of Water & Sewerage. "Even while our offices are closed, our crews will continue working behind the scenes to keep essential services operating and to respond quickly to emergencies."

The department also reminds customers that multiple payment options are available, allowing bills to be paid conveniently during the holiday closures. Customers can pay their water and sewer bills online, by phone, by mail, or through other authorized payment methods. A full list of payment options is available at:

👉 <https://www.shreveportlawater.gov/211/Pay-My-Bill>

The Department of Water and Sewerage appreciates the community's patience and support and wishes all residents a safe and happy holiday season.

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