

COMMUNITY IMPACT

COMMUNICATIONS DIVISION: The Communications Division is the first and only fire communications center in the country accredited by Communications Assistance for Law Enforcement Act (CALEA) through its prestigious Public Safety Communications Accreditation Program. This accreditation assures citizens that when they call 9-1-1, communications officers are qualified and highly trained to dispatch needed services in a professional manner. These emergency communications professionals are front and center for ensuring that communication is clear and that fire and emergency medical dispatching is rapid and precise. The Communications Division is the primary answering point for 911 for Shreveport as well as other municipalities.



EMERGENCY MEDICAL SERVICES (EMS) DIVISION: The EMS Division is responsible for planning, development, implementation and clinical oversight of all Basic Life Support (BLS) and Advanced Life Support (ALS) medical care for the City as well as manages the Continuous Quality Improvement (CQI) and Performance Management (PM) section for the Department. The CQI/PM team reviews and analyzes system performance with the goal of improving patient care and reducing clinical risk. The EMS Division conducted system audit reviews on 1,443 patient reports. Skills tracking by PM recorded EMS Operations performed 228 intubations, 109 King LT Advanced airways, 9,939 IV's and worked 317 Cardiac Arrests with 35 Cardiac Heart Saves.

28,092
EMS & Rescue Transports

Currently, EMS operations has 10 paramedic ALS medic units along with two EMS Supervisors who provide continuous field oversight and respond to all cardiac arrests and major incidents. EMS/Rescue incidents accounted for more than 70% of the total fire department 9-1-1 requests with 28,092 EMS and Rescue calls dispatched. EMS provided 16,304 emergency transports. The average response time for BLS care is 6 minutes, 0 seconds, and the average ALS care response time is 6 minutes, 19 seconds. A total 4,129 man-service hours were rendered to support 113 special service events last year.

FIRE OPERATIONS DIVISION: This division responded to 41,530 emergency calls in 2015. These calls included 1,278 fires (586 structural & 667 non-structural), 190 vehicle fires and 10 multi-alarm fires requiring extra manpower and equipment to bring the fire under control.

Safety is our top priority. The Department has 18 dedicated certified Incident Safety Officers with six Battalion Safety Officers (BSOs) on duty each shift. These safety officers serve as senior members of the "Incident Command System," who hold a shared responsibility for the proper and safe performance of firefighters and citizens. There were 43 work related injuries recorded in 2015.

FIRE PREVENTION DIVISION: The Fire Prevention Division is divided into 3 sections: Public Education, Inspections and Investigations. The Division is responsible for the prevention of injuries to persons and losses of property that are caused by fire and other emergencies.

Public Education presented 243 fire safety programs to 12,263 attendees, distributed 8,503 fire safety pamphlets, conducted 7 fire and life safety drills and installed 1,956 FREE smoke detectors in area homes.

Inspections performed 13,233 existing commercial building inspections; conducted 1,170 new construction inspections at different stages of completion; performed 278 plans reviews; and reviewed and approved 76 applications for permits as required by ordinance for different activities. Additionally, 58 citizen complaints were resolved and 222 special duty assignments were performed.

Investigations investigated 295 fires, of which 67 were determined to be intentionally set fires. Investigators arrested 19 citizens for fire or explosive violations. The bomb squad responded to 25 bomb threats and investigated 17 suspicious items as potential improvised explosive devices.



PUBLIC EDUCATION:

243 education programs presented to 12,263 attendees



INSPECTIONS:

14,403 Commercial and new building inspections



INVESTIGATIONS:

Investigated 295 fires; 19 suspects arrested; 42 bomb squad responses

Shreveport Fire Department

MAINTENANCE DIVISION: This division maintains all fire and medical equipment with skilled mechanics to ensure the Department responds to all emergency and non-emergency calls as rapidly and safely as possible. This division is also responsible for purchasing and distributing firefighter clothing, personal protective equipment and custodial supplies. Other responsibilities include auxiliary generators; fire equipment; EMS equipment; and building repairs for 22 fire stations and the Maintenance garage.

The Maintenance Division consists of the Chief of Maintenance, Assistant Chief of Maintenance, 6 Emergency Vehicle Technicians (EVTs), a Stock Clerk II, and an Administrative Assistant. More than 1,800 work orders were completed to assure front-line vehicles and reserve fleet remained operational.

The Division maintains a total of 200 vehicles including 29 Pumpers; 9 Aerials; 3 AARF vehicles; 3 Rescue vehicles; 15 Medic units; and more than 100 staff and auxiliary vehicles.

TRAINING DIVISION: The Shreveport Fire Training Division continues its role of providing support and on-going training through hands-on instruction and dynamic lectures on topics relevant to the needs of the Department. In 2015, the Training Division accomplished its training goals in the area of EMT refreshers, Special Operations, Pump Operators, as well as providing Fire Officer Training and the Art of Reading Smoke..

The Training Division with the assistance of other Department stakeholders successfully graduated 28 recruits in the 61th Basic Training Class. In addition to VFIS Driver Training, the Division utilized the state-of-the-art Driving Simulator to assist in reducing accidents and insurance rates. The Training Division is proud of the success attained through high rise drills and multiple certifications of Training Officers from L.S.U. Fire Emergency Training Institute.

The Training Division provided educational opportunities for the community and corporate partners such as Shreveport Police Department, SPAR, Southern University and Shreveport Green. The Training Division remains committed to providing competent and current training to assure the Department delivers the highest level of service to the citizens of Shreveport and to ensure that "Everyone Goes Home."



1,956
Smoke alarms
installed/distributed



Community First...Serving with HONOR, INTEGRITY, and RESPECT.

2015 Statistical Summary

Population Served	200,327
Protection Area (sq. mi)	125
Number of Personnel	575
Number of Fire Stations	22

Operating Budget	\$54.1 M
Capital Project Budget	\$5.4 M

INCIDENT TYPES (% OF TOTAL INCIDENTS RESPONDED TO)

Total number of incidents.....	41,533
EMS and Rescue	28,092 (70%)
Fires	1,253 (3%)
Structure Fires	586
Non-structure fires	667
Vehicle Fires	190
Multi-Alarm Fires.....	10

Good intent calls.....	5,646 (11%)
Service calls	3,665 (7%)
Hazardous Material	925 (3%)
False Alarms	1,603 (5%)
Severe Weather or Special Incident	107 (1%)

INCIDENT RESPONSE TIMES

Average "Hot" (lights and siren) response	6 min. 53 sec.
Response – Fires	6 min. 38sec.
Response – EMS	7 min. 08 sec.
BLS (Basic Life Support).....	6 min. 0 sec.
	<5 minute criteria 73.31%
ALS (Advanced Life Support)	6 min. 19 sec.
	<9 minute criteria 94.89%
Average 911 call processing time	0 min. 57 sec.

STATION INFORMATION

Busiest Fire Station: Station-9	9233 incidents
Busiest Engine Company: Engine-17	3,081 incidents
Busiest Ladder Company: Truck-7	1,236 incidents
Busiest Medic Unit: Medic 14.....	3,766 incidents
Busiest Sprint Vehicle: Sprint 9	2,329 incidents
Busiest Heavy Rescue: Rescue 9.....	2,524 incidents
Busiest Battalion: Battalion 4	20,134 incidents
Busiest Battalion Chief: Battalion 4	1,242 incidents

FIRE PREVENTION

Fire Deaths.	7
Fire Prevention Programs Delivered	243
Fire Prevention Program Attendance	12,263
Smoke Detectors Giveaway/Installed	1,956
Fire Investigations.....	295
Commercial Building Inspections	14,403
Training Hours	600,000 +

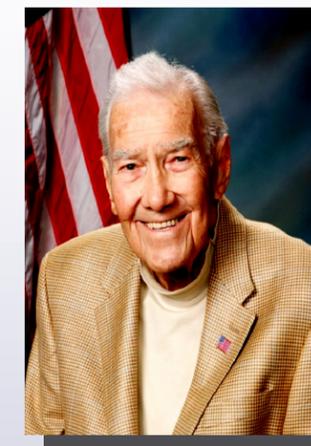


2015 Annual Report



MISSION STATEMENT

"Faithful to our Community, Ready to Respond, Willing to Educate, and Dedicated to Serve."



In Memory of
Dallas W. Greene
SFD Fire Chief
1965-1989
We are forever grateful
for your wisdom and
guidance.

Ollie S. Tyler, Mayor

Brian A. Crawford, CAO

Edwin S. Wolverton, Fire Chief